



注意事項：

1. 【答案】請書寫於答案卷上，且不可書寫任何可辨別個人姓名或特殊標記，違反者以零分計算。
2. 答案卷書寫題號依序作答，不必抄題。
3. 請於試題紙上填寫准考證號碼，繳卷時「試題」、「答案卷」一併繳回。

(一)科技類：

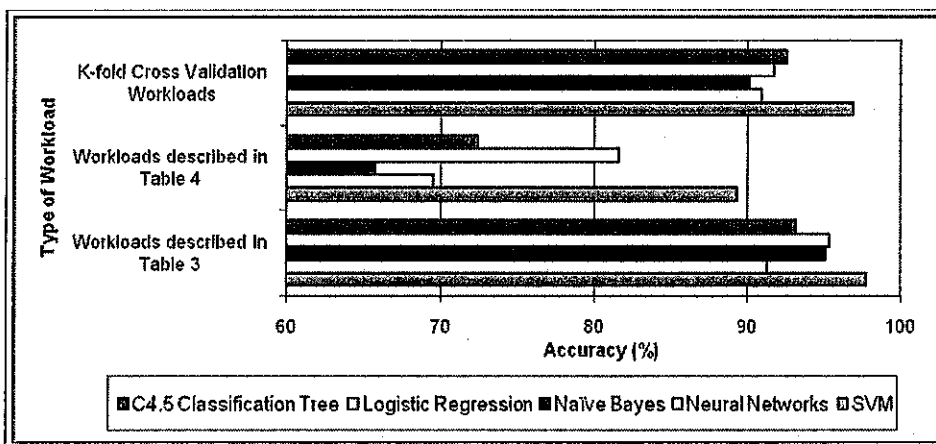
一、是非題(每題 2.5 分，共 25 分)

1. Due to the physical limitations such as time-consuming seeks and rotations of microprocessors, performance improvements for modern microprocessors have significantly lagged behind those of modern disks.
2. Benchmarks show that there is no single disk scheduler that could provide good performance consistently under varying conditions.
3. Intelligent I/O scheduler techniques are effectively used in self-learning disk schedulers to automate the scheduling policy selection and optimization processes.
4. In training phase of Per-request scheduler, train the system with sophisticated workloads and build the response time estimation model.
5. The decision and feedback phase of Per-request scheduler are almost the same as in Feedback Learning; except that the decision is performed at the request level.
6. Machine learning techniques are effectively used in self-learning disk schedulers for I/O schedulers.
7. Self-learning scheduler provides optimal performance for users across all workloads, file systems, disks, tunable parameters, and CPUs.
8. An example of quality of service (QoS) - it may associate each workload with a priority number, and the workloads with higher priority numbers could share larger portions of disk storage size.
9. In training phase of Per-request scheduler, the jump-start method is feed the system with real-world requests and start decision phase.
10. The training phase makes classification model.

二、選擇題(每題 2.5 分，共 25 分)

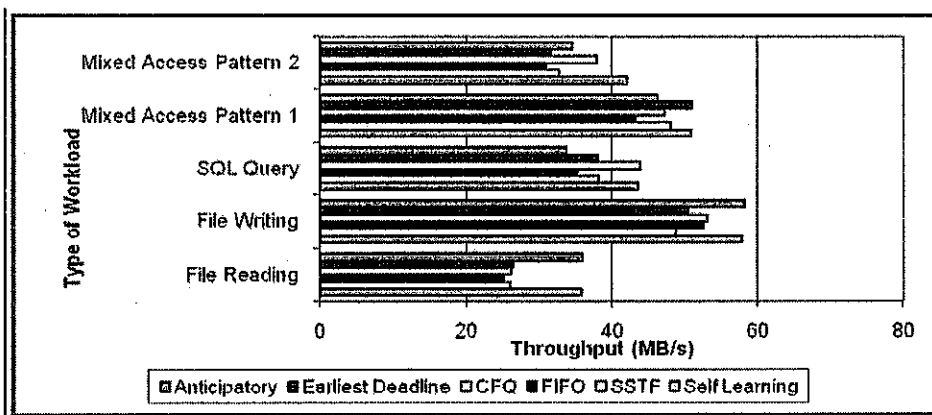
11. Which method can measure the accuracies of all machine learning algorithms?  
(1) SVM (2) Logistic regression (3) K-fold cross-validation (4) naive Bayes classifier
12. Which method is not Classic I/O scheduler?  
(1) First-In, First-Out (2) Earliest Deadline First (3) Shortest Total Access Time First  
(4) Two-layer Learning Scheme
13. Which phase in Feedback Learning Algorithm can be used by offline and online?  
(1) decision phase (2) training phase (3) feedback phase (4) I/O phase
14. Which machine learning algorithm is omitted in this paper?  
(1) SVM (2) Neural networks (3) K-nearest neighbor algorithm (4) C4.5 decision tree algorithm
15. Which is not performance data in disk?  
(1) Accuracy (2) Workload (3) Throughput (4) Response time

16. Which is not objective for the proposed self-learning scheduler design?
- (1) Maximum performance
  - (2) Fairness
  - (3) Accurate classification and tuning
  - (4) High overhead and fast decision
17. In Feedback Learning Algorithm, which is not used?
- (1) Synthetic Workload
  - (2) Response Time
  - (3) Throughput
  - (4) Estimate Response Time
18. Why do disk scheduler?
- (1) Provides the higher Response Time and higher Throughput
  - (2) Provides the higher Response Time and lower Throughput
  - (3) Provides the lower Response Time and lower Throughput
  - (4) Provides the lower Response Time and higher Throughput
19. In this figure, which is wrong?



- (1) This can be expected because learning algorithms achieve high accuracy when training data and test data are identical.
- (2) Among the five algorithms, the SVM algorithm provides the best accuracy.
- (3) Figure shows the accuracies of the five learning algorithms.
- (4) The naive Bayes algorithm has the lowest CPU utilization ratio.

20. In this figure, which is right?

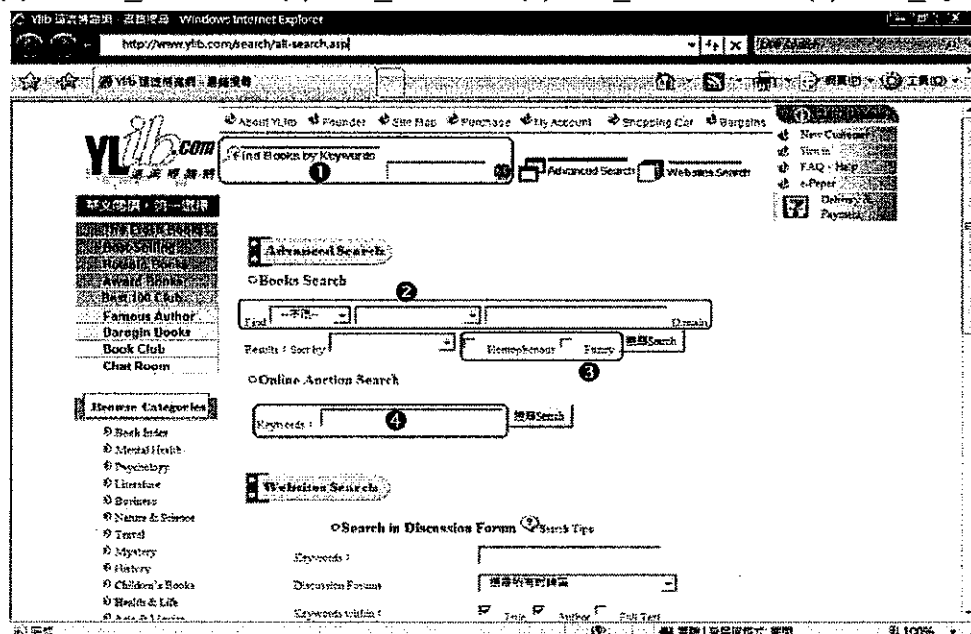


- (1) Figure shows the throughput of the six machine learning algorithms.
- (2) Self-learning scheduler provide the best throughput.
- (3) Figure shows file reading has shorter response time than other workloads.
- (4) Figure shows file reading has better accuracies than other workloads

(二) 管理類：(選擇題每題 5 分，共 50 分)

21. 本篇論文主要探討以何種電子商務模式為例，去解釋以及驗證作者所提出之方法論？
- (1) B2B
  - (2) B2C
  - (3) C2B
  - (4) C2C

22. 以往的电子商务应用程序开发方法，譬如 e-Commerce Development Method, Web IS Development Methodology 以及 Internet Commerce Development Methodology，无法提供何种功能？  
 (1) 概念式开发架构 (2) 图形化工具 (3) 配合企业策略 (4) 整合企业主要活动
23. 虚拟价值链(virtual value chain)不包括下列哪项功能？  
 (1) 收集资讯 (2) 分类资讯 (3) 选择有价值的资讯 (4) 传播资讯
24. ECDM, WISDM 的电子商务应用开发模式主要是改善下列哪项功能？  
 (1) 增强 UML 描述 (2) 强调企业与市场价值 (3) 增强人机介面互动 (4) 重视资讯安全
25. 顾客决策过程(customer decision process)中，哪项过程可以让卖家提升顾客的忠诚度？  
 (1) 确认需求 (2) 资讯蒐集 (3) 评估方案 (4) 售后服务
26. 本文作者所提出之目标导向(goal-driven)方法去建议管理者拟定 EC 策略，其中的「系统需求引导阶段」并不包含下列哪项活动？  
 (1) 确认主要 e 化服务 (2) 发展目标导向使用个案塑模 (3) 评估目标 (4) 整合不同方案
27. 智慧型代理人运用于个案公司(YLib.com)线上书局的功能，并不包括哪项服务？  
 (1) 蒐集产品资讯 (2) 记录读者浏览网页路径 (3) 进行产品比价 (4) 可整合于关键附加价值活动
28. YLib.com 个案公司在顾客决策过程中，哪项不是属于关键的主要活动？  
 (1) 确认需求 (2) 资讯蒐集 (3) 评估方案 (4) 售后服务
29. 在本文的使用个案塑模方法中，「关键字搜寻」与「模糊搜寻」的关系为？  
 (1) 延伸 (2) 包含 (3) 一般化 (4) 整合
30. 图 6 显示 YLib.com 的搜寻引擎网页，其中包含了「关键字搜寻」、「进阶蒐寻」、「模糊蒐寻」以及「线上拍卖蒐寻」等功能，而这些功能是在 ECVM 中的哪项 e-Service？  
 (1) NR\_Gather (2) IS\_Select (3) IS\_Distribute (4) PP\_Synthesize



Legend: ①= keyword-based search ②= advanced search; ③=fuzzy search ④= online auction search

Fig. 6. Screen shot of the search engine page on the YLibCom website.